

Anna Raffaele

PennWest Edinboro Student

OBJECTIVE

Experienced and dedicated student seeking to work in a full-time role to provide my skills in information technology, coordination, project management, frameworks, teamwork, and design. Eager to work with others, lead, and produce quality work.

EXPERIENCE

LEARNING TECHNOLOGY SERVICES (PENNWEST EDINBORO UNIVERSITY)

January 2026 - current

- Trained new employees hands-on skills, teamwork, and workplace policies.
- Worked as a team to create a positive and friendly environment for customers.

IT DESK ASSOCIATE (PENNWEST EDINBORO UNIVERSITY)

March 2025 - current

- Took calls and walk-ins to help clients with technological issues, complaints, and inquires.
- Worked as a team to create a positive and friendly environment for customers and solve problems.
- Gained hands on experience with computer hardware and software issues & solutions.

SGA VICE PRESIDENT (PENNWEST EDINBORO UNIVERSITY)

April 2025 - current

- Attended congress, e-board, senate, and club meetings to promote events, discuss policies, advocate for students and staff, and network.
- Led weekly advocacy committee meetings to gather student input to bring to the proper channels for change.

EDUCATION INTERN (ID TECH)

Summer Internship 2025

- Resolved issues promptly and communicated effectively with students and coworkers to promote a safe and effective environment.
- Taught professional animation and programming material in a group and in one-on-one settings to young adults and children.

PEER EDUCATOR / SGA CONGRESS REPRESENTATIVE (PENNWEST EDINBORO UNIVERSITY)

August 2023 - Current

- Experience with creating educational, interactive, and informative content for students & events.
- Attended several trainings on healthy relationships, boundaries, critical thinking, positive coping skills, and handling crisis in group and personal settings.

CONTACT

annaraffaele1990@gmail.com
Linkedin.com/in/anna-raffaele-10aa1a215
+1 (412) 552-0505
Pittsburgh, PA
web: <https://annaraffaele.com>

AWARDS & CERTIFICATIONS

- Certificate of Completion for Peer Responder Training Program (PennWest Edinboro, 2024)
- Certificate of Completion of Pre-Apprenticeship at SimCoach Games (Department of Labor and Industry, 2022)

VOLUNTEERING & ACTIVITIES

- PennWest Peer Responders (2023 - current)
- PennWest Leadership Academy (2023 - current)
- Computer Science Club - Public Relations Officer (2023 - current)
- Creation of Games Society - Secretary (2025 - current)
- PennWest Student Government - Vice President (2025 - current)
- PennWest Honors Board - Sophomore and Junior representative (2024 - current)

EDUCATION

PennWest Edinboro University
Bachelor of Computer Science (2023 - current)

PennWest Edinboro University
Bachelor of Animation (2023 - current)

SKILLS

- Leadership & Teamwork
- Effective communication
- software / hardware integration
- Adaptability and Flexibility
- Python, C++, JavaScript, HTML
- Time management
- Accountability and reliability
- Critical thinking
- Unreal Engine, Maya, Blender, and Adobe
- Visual Studio and version controls
- Interdisciplinary Applications
- Automation and Efficiency
- Innovative